

## PAYMENT

VISA, Mastercard, Discover, American Express, certified check, money order or personal check (which may be held until cleared). \$10.00 minimum order. If paying by charge card we will require charge card number, expiration date, complete billing address and the CVV2 code on back of card. Due to increasing fraud, some foreign orders may require additional documentation to process your order. Payment made by personal check over \$400 may delay order processing.



## PRICES

All prices are subject to change without prior notice. Moss Motors reserves the right to correct any typographical errors.

## SHIPPING

- Orders received by 3 p.m. local time are normally shipped the same day.
- We will ship by ground unless Air Delivery is specified.
- Alaska, Hawaii, Puerto Rico must use 2nd Day or Next Day Delivery only - add \$7 to chart. (Delivery times not guaranteed.)
- Oversize Shipments - Shipments under \$1,200 and over 130" length plus girth will be charged actual freight. Items that are oversized that must go by dimensional weight, or are exceptionally heavy may have supplemental shipping charges. If supplemental shipping is charged, it will show on our website and be available to any phoned in orders. Supplemental shipping charges will be charged on free shipping orders.
- Each shipment will reflect the appropriate shipping charges, including handling and insurance, listed on the chart below, dependent upon the parts value in each shipment.
- When ordering Direct Ship items and items that are stocked in our warehouse on the same order, only the total value of the stocked items in our warehouse is used to calculate your shipping charges from the chart. Direct Ship items will be invoiced to you separately at the Actual shipping charges from our Vendors.
- Orders shipped to California, Virginia or New Jersey will be charged state sales tax.

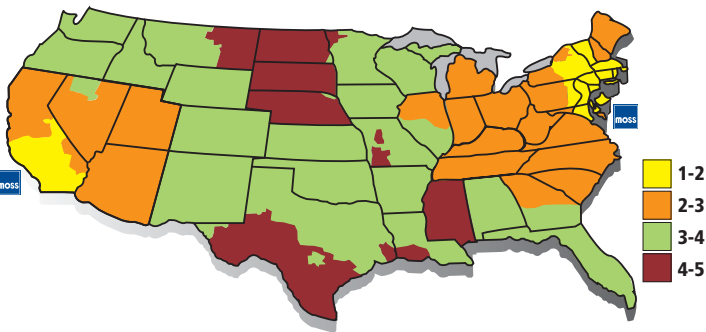
## FOREIGN ORDERS (Includes Canada)

Foreign orders are charged actual shipping charges. Shipping quotes provided on request, only on orders over \$100. All duties and taxes are the responsibility of the customer. Foreign orders must be paid with a credit card or check in U.S. funds. There is a \$10 charge to cover shipping and handling costs for catalogs shipped outside of the U.S. and Canada. One catalog per request.

## PARCEL DELIVERY SERVICE

Follow these simple steps to figure your exact total...

1. Determine parts total and choose Ground or Air Service.
2. Figure your ground shipping and handling charges based on your parts total and area using the map and chart below.
3. CA, VA and NJ residents add sales tax. You now have your combined order total.



## Areas / Approximate Delivery Time (In Days)

- This map represents approximate working days for Ground Delivery. (As quoted by our carriers, not guaranteed.)
- It also assumes that we can ship from the nearest warehouse. Items shipped from the alternate warehouse will take longer.

Order Total	Ground	2nd Day Air	Next Day Air Saver	Next Day Air
\$10.00 to 20.00	\$7.75	\$16.35	\$31.95	\$36.85
20.01 to 50.00	10.45	20.95	39.95	45.95
50.01 to 75.00	13.45	24.95	45.95	53.95
75.01 to 100.00	15.45	29.95	53.95	63.50
100.01 to 150.00	18.45	34.45	61.95	72.95
150.01 to 200.00	21.45	42.50	69.95	82.40
200.01 to 300.00	24.45	49.95	77.95	89.95
300.01 to 400.00	27.95	57.95	84.95	99.95
400.01 to 600.00	31.75	65.95	93.45	109.95
600.01 to 1200.00	Free UPS (1)	49.95	78.95	92.95
1200.01 and Up	Free Truck (2)	56.65	83.95	98.95

\*Alaska, Hawaii and Puerto Rico must use 2nd Day or Next Day Delivery service - add \$7 to the rates above.  
 1 Free Ground UPS Shipping in the contiguous 48 states. Oversize packages greater than 130" length plus girth and truck items will be charged actual freight charges.  
 2 Free Ground UPS/Truck Shipping in the contiguous 48 states.

## SHIPPING continued

### GUARANTEED AIR DELIVERY SERVICE (48 States)

- Guaranteed Next Day Air, Next Day Air Saver and 2nd Day Deliveries available.
- Next Day Air & Next Day Saver orders must be pre-paid by VISA, AMEX, MasterCard, or Discover.
- Moss guarantees that orders received before 3 p.m. your local time will arrive on time (barring weather problems, or "Acts of God"), or shipping and handling charges will be refunded.
- 2nd Day Air is guaranteed to be delivered by end of day the second business day after shipment. Next Day Air Saver is guaranteed to be delivered by end of day the day after shipment. Next Day Air is guaranteed to be delivered by 10:30 a.m., noon or end of day the day after shipment, depending on destination.
- Rates apply to orders with a real (or dimensional) weight of 50 pounds or less. If over this amount we will contact you with your shipping options.
- Saturday Delivery: Next Day Air orders placed on Friday and 2nd Day orders placed on Thursday for Saturday delivery will be charged an additional \$15.00. Saturday delivery does not apply to Next Day Air Saver and is not available in all areas.
- A.P.O., F.P.O. and P.O. Box orders are not guaranteed and will be shipped Parcel Post.

### WHEN YOUR ORDER ARRIVES

- Delivery of merchandise in good condition is the responsibility of the carrier. Should your order arrive in damaged condition, immediately inform a Moss Motors' customer service representative at 1-800-689-9313.
- You must make claims for damage during shipping to Moss Motors within 3 days.
- Keep original box and packing material.
- If your order was shipped truck freight, note damage on the bill of lading when signing the delivery receipt.
- If there is any other question about your order, contact customer service within 10 days.

### SPECIAL ORDER & DIRECT SHIP ITEMS

- Require pre-payment by cashiers check or credit card.
- May not be cancelled or returned.
- Ship to contiguous 48 states only.

### BACKORDERS - U.S. ONLY

- Occasionally, we are out of stock on some items. We will pay the shipping charges for any backordered items.
- Backorders are shipped free but carry a handling charge of 99¢ per \$25 of value.
- You may request "No Backorders" or cancel backorders at any time prior to shipping.
- We do not backorder to any foreign countries.

### WARRANTY


- All products are warranted against defects in material and workmanship by the original equipment manufacturer or Moss Motors, Ltd., for 12 months from the date of shipment.
- We will replace the product or refund your purchase price at our discretion.
- The warranty does not cover labor, failure of a related component, failure resulting from faulty installation, nor would the liability of Moss Motors exceed the cost of the original component.

### RETURNS

- You may return new and uninstalled products in resalable condition for a full refund excluding shipping and handling charges for up to 6 months from date of invoice.
- Returns over 6 months, but less than 12 months will be charged a 10% restocking fee to cover our processing costs, in-house credit will be given on account usable on future orders. We reserve the right to charge up to 20% when no invoice is supplied and/or there is substantial work involved to process your return back to stock.
- Items over 12 months old are not returnable.
- Please remember to always inspect the parts upon receipt of your order to avoid any difficulties later on.
- To return a part follow the instructions printed on the back of the invoice.
- Make sure to package the products carefully to avoid damage during return and include all original packaging and a copy of the invoice. Ship to our California address.
- Refunds will not be issued for installed, damaged, incomplete, "Custom" or "Special Order" items.
- If a return is due to our error, we will reimburse reasonable freight charges. We will not reimburse additional charges for shipping/packaging services. Electrical items that have been installed are not returnable.

### CATALOG ERRORS


- Every effort has been made to provide accurate information in this publication. We will not be held liable for inaccuracy of pricing, description or application.



**F**

=

Free Ground UPS shipping in the contiguous 48 states. Oversize packages greater than 130" length plus girth, direct ship items and truck items will be charged actual freight charges.



**d**

=

Orders must be placed by 3pm and is guaranteed to USA and Canadian customers. Parts must be from our inventory, offer does not apply to Factory Direct, Special Order and some oversized items that take special packing.

**d**

=

Are shipped directly from the manufacturer and actual shipping charges apply. Direct ship items do not qualify for free shipping. Most items are shipped within 5 working days of being received. Upon receipt of your order thoroughly inspect items for damage before signing for their release. Damage claims must be made with the shipper at the time of delivery. Manufacturers will not accept items for return that have been installed, painted or in not new condition. Credit or exchanges can't be issued for incomplete returns, 'Custom' or 'Special Order' Items.

**\*PRICES IN RED**

=

Are on close out and subject to stock on hand. No backorders.

<b>Phone Orders</b> <b>800-642-8295</b>	<b>Online Orders</b> <b>miatamania.com</b>	<b>Customer Service</b> <b>800-689-9313</b>	<b>Fax Orders</b> <b>805-692-2525</b>
Mon-Fri 6:00AM - 7:00PM PST	7 Days - 24 Hours	Mon-Fri 7:00AM - 5:00PM PST	<b>Overseas</b> <b>805-681-3400</b>
Sat-Sun 7:00AM - 4:00PM PST			

# Order Worksheet

Please Print  
 Customer No. \_\_\_\_\_  
 Name \_\_\_\_\_  
 Street \_\_\_\_\_  
 City/State \_\_\_\_\_ Zip \_\_\_\_\_  
 Daytime Phone \_\_\_\_\_ Fax \_\_\_\_\_

**MOSS**

Ship To \_\_\_\_\_  
 Street \_\_\_\_\_  
 City/State \_\_\_\_\_ Zip \_\_\_\_\_

	Part No.	Description	Qty.	Unit Price	Ext. Price
1.					
2.					
3.					
4.					
5.					
6.					
7.					
8.					
9.					
10.					
11.					
12.					
13.					
14.					

Charge My: <input type="checkbox"/> Discover <input type="checkbox"/> Mastercard <input type="checkbox"/> Visa <input type="checkbox"/> Amex Card Number _____ Date Card Expires _____ Enclosed Is \$ _____	Check YES if you wish to backorder any items not currently stocked. You will not be charged for backordered items until they are shipped. <input type="checkbox"/> Yes <input type="checkbox"/> No	Parts Total
		Sales Tax (CA, VA & NJ Only)
		Shipping
		Total

## FREE CATALOGS

### Current Catalog Editions

- Austin-Healey 100, 100-6 & 3000
- Austin-Healey Sprite
- Jaguar XK120-140-150, XJ6-12, XJS, E-Type (Online)
- Triumph Spitfire MkIV -1500 & TR7
- Triumph TR2-TR3-TR4-TR4A
- Triumph TR250-TR6
- MG TC-TD-TF
- MGA
- MGB
- MG Midget
- Classic Mini
- Mazda Miata/MX-5
- BMW Mini
- 05-09 Ford Mustang

Get your FREE Catalog at

**www.MiataMania.com**

or call **800-642-8295**

